September 9, 2019

Caroline Haskins
MuckRock News
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Via Email only

RE: Public Records Request dated and received on September 9, 2019

Dear Ms. Haskins:

The Rhode Island Department of State (the Department) received on September 9, 2019, your written request for the following records:

- All calendar invitations, instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other documents that mention Ring devices and/or the Neighbors app. This includes A) any minutes/notes taking during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use, marketing, or promotion of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.
- A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Promotional Discount Agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the city and Ring.
- Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.
- Any digital communications (including but not limited to emails and text messages) with Ring representatives.

Please be aware that the above requested records do not exist or are not within the custody or control of the Department.

You may want to contact the Rhode Island Department of Labor and Training who regulates alarm companies and employees.

Sincerely,

Stacy DiCola

Associate Director of Public Information